EMBER

SECURED, MANAGED FIREWALL SERVICE

EMBER's Secured, Managed Firewall Service delivers comprehensive firewall security and management, ensuring your firewall configuration is perpetually updated, optimized, and compliant with your organization's governance standards. EMBER's service includes complete administration, monitoring, maintenance, policy management, upgrades, and patching.

Security is at the core of everything we touch, implement, and manage. Our ability to detect and identify REAL threats allows us to swiftly neutralize them and implement measures to keep our clients out in front of future threats. Our seasoned team brings deep expertise in a vast range of subject matter areas and skillsets across our security, consulting, and managed IT services teams, providing the flexibility to deploy a custom corps of EMBER experts to meet every client's specific needs.

TRANSFORM, THRIVE, AND SURVIVE AT QUANTUM SCALE

Our team implements and manages the technology solutions that help organizations transform their day-to-day business operations, thrive in competitive environments, and survive the ever-evolving threat landscape.

SERVICE FEATURES

1. FIREWALL ADMINISTRATION:

» **Configuration Management:** Maintain alignment with your security policies and network requirements.

» **Change Tracking:** Review and track configuration changes.

2. MONITORING:

» **Real-Time Monitoring:** Proactive detection of hardware issues.

» **Alert Management:** Configuration and alert management.

3. MAINTENANCE:

» **Health Checks:** Routine assessments to address issues.

» **Hardware Support:** Coordination with vendor support.

4. LOGGING:

» **Monitor & Review:** Regularly assess logs and traffic for unusual activity and potential security events.

5. RESPONSE & RECOVERY:

» **Event Response:** Quick response to alerts and monitoring VPN tunnel performance.

» **Backup & Recovery:** Daily backups and recovery services.

6. POLICY MANAGEMENT:

» **Policy Review & Maintenance:** Ensure compliance with baseline requirements.

» **Change Audit:** Validate all firewall configuration changes.

7. PATCHING & UPGRADES:

» **Patch Deployment:** Timely deployment of validated patches.

» **Firmware & Software Upgrades:** Keep you firewall secure.

8. REPORTING & DOCUMENTATION:

» **Client Reviews:** Regular service performance reviews and planning.

A SERVICE PROVIDED BY EMBER PROFESSIONAL SERVICES

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